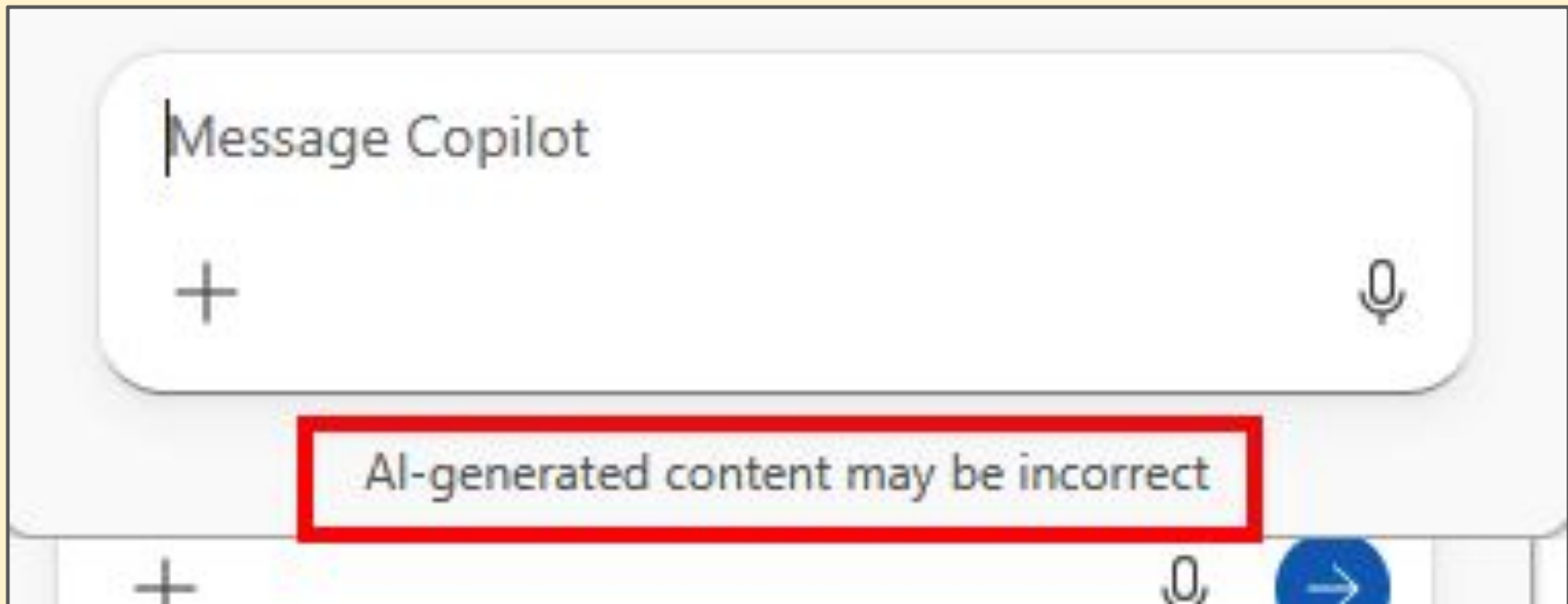


# How reliable is Generative AI?

When you use copilot there's a notice right at the bottom of the pane



# How reliable is Generative AI?

When you expand the Google AI Overview section, you get a message as well, this time with a link



Click the link and you get to a short summary of why Gen AI might not be accurate and a video

# How reliable is Generative AI?

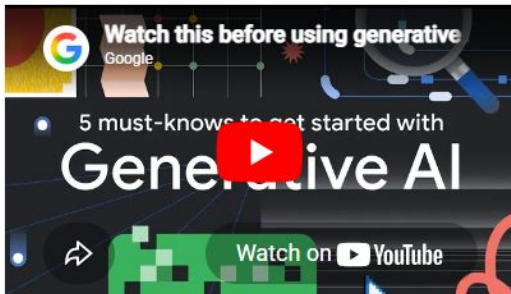
Do a google search and click the link so that you can watch the video

## How AI Overviews work

AI Overviews use generative AI, which is a type of artificial intelligence that learns patterns and structures from the data it is trained on and uses that to create something new. While exciting, this technology is rapidly evolving and improving, and may provide inaccurate or offensive information. AI Overviews can and will make mistakes.

How to double-check responses:

- Always check important info in more than one place. Click the links to supporting information from the web and try other Google Search results too. [Learn more about how to evaluate info you find with Google.](#)
- Ask multiple versions of your question to get the best answers. Try asking for different opinions or ask for more details.
- Send feedback to Google if something doesn't look right. Your [feedback](#) helps us improve AI Overviews for everyone.



# How reliable is Generative AI?

Both Copilot and Google AI tell you the main sources they used

what is the capital of bolivia

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AI Overview

Bolivia has two capital cities: **Sucre is the constitutional and judicial capital, while La Paz is the administrative capital**, serving as the seat of the executive and legislative branches of government. [Wikipedia +3](#)

- **Sucre (Constitutional/Judicial):** Established by the constitution, it is the home of the Supreme Court.
- **La Paz (Administrative):** Serves as the government's headquarters, including the presidential palace and legislature, and is often considered the de facto capital. [Trepid Travels +3](#)

While both are official capitals, La Paz is generally recognized as the primary political and administrative hub of the country. [Trepid Travels](#)

**Bolivia - Wikipedia**  
Bolivia is bordered by Brazil to the north and east, Paraguay to the...

**What is the capital of Bolivia in South America, Sucre or La Paz?**  
Still, both Sucre and La Paz should be on your list of tourist attractions in... [Trepid Travels](#)

**Sucre - Wikipedia**  
As designated in the Constitution of Bolivia, Sucre is the true capital of the... [Wikipedia](#)

Copilot

The capital of Ecuador is Quito. [wikipedia +1](#)

Sources [W](#) [Globe](#) >

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# How reliable is Generative AI?

Providing sources helps, but lots of people are worried that Gen AI doesn't always give the right answer

Because it gives the "most likely" answer, it's not always the "best" answer or the "right" answer

For simple facts it's more likely to be correct

For more complex tasks it may not be

# How reliable is Generative AI?

It's also easy for humans to create information which is not necessarily correct in order to influence AI

For example, a set of fake reviews would influence the AI summary for a hotel

Or someone could create a fake profile which AI might consider to be real